



The Curtiss Hotel

INTRODUCTION

The Curtiss Hotel is redefining downtown elegance in Buffalo, New York. This 5-star boutique hotel is built inside the newly renovated Harlow C. Curtiss building, a community and historical landmark. The hotel features 68 ultra-luxurious rooms, the Chez Ami, an upscale restaurant, VUE rooftop lounge, and a variety of chic amenities that seamlessly come together to provide guests with a sophisticated vacation experience.

LOCATION:

Buffalo, New York

PARTNERS:

Veraview, LLC

FEATURED SPACES:

Bedroom, Bathroom, Bar, Outdoor
Patio

"THE PROVEN CRESTRON TRACK RECORD IN THE HOSPITALITY INDUSTRY AND THE OVERALL RELIABILITY OF THEIR PRODUCTS IS WHAT ENCOURAGED US TO MOVE FORWARD WITH USING THEIR TECHNOLOGY FOR THIS PROJECT."

Tom Sauter

*President of Engineering,
Veraview, LLC*





THE CHALLENGE

During the initial planning stages, hotel management wanted to incorporate cutting-edge automation technology that provided guests an out-of-the-box, luxurious experience without overwhelming or intimidating them.

THE SOLUTION

While the building exterior has been preserved and restored, the interior has been completely renovated and outfitted with stylish furniture and décor, and a high-end Crestron control system designed by Buffalo, NY based Veraview, LLC.



THE TECHNOLOGY

Crestron technology serves as the AV, lighting, climate, and shading control backbone throughout the hotel. A stylish Crestron TSW touch screen in each room, featuring a custom interface, gives guests simple, complete one-touch control of their environment, plus direct access to all guest services, hotel directory, and valet. Guests love having the ability to request their cars as they prepare to check out so it's ready and waiting for them. Guests also appreciate the ability to request hotel services without the help of another person, ensuring quick and accurate service every time.



Wall mounted just outside each guest room, Crestron touch screens indicate whether rooms are occupied, vacant, in need of maid services, and more. This system allows the staff to easily provide guests with the best quality service, eliminate extra steps, and maximize efficiency.

Because of the hotel's historic landmark status, management couldn't affix permanent signage on the exterior of the building to promote events. Utilizing Crestron technology, the hotel was able to find a creative alternative: integrate a projector with their Crestron control system to project content onto the building itself, controllable from a centralized location in the hotel.



RESULTS

Thanks to Crestron and Veraview, LLC, the Curtiss Hotel was able to successfully fulfill their goal and create an intuitive, sophisticated, and welcoming environment for all guests.

About Crestron Hospitality

Only Crestron enables you to provide the ultimate personalized guest experience combined with robust, scalable, cost-effective property-wide monitoring and management through a single platform. From guest rooms to event spaces and everything in between, Crestron enables you to create an unparalleled experience that will keep guests coming back.

Featured Products

3-Series® Control System
CP3

Pre-configured Crestron Fusion® Server System
CEN-FUSION-R320

7" Touch Screen
TSW-752

Cameo® Express Keypad Standard Mount
C2N-CBD-E