



## End-of-Sale Notice for BATTERY PACKS

### Milestones and Dates

Milestone	Definition	Date
End of Sale Announcement Date	The date the document that announces the end-of-sale of a product is distributed to dealers and customers.	11/30/2023
Expected End of New Sales	The anticipated last date to order the product from Crestron. The actual date may be earlier or later based upon demand. The product is no longer for sale after this date.	2/29/2024
End of Maintenance Date	The date that signifies when a specific product will have no further firmware or software maintenance. After this date Crestron will not issue any new firmware or software updates, security/bug patches or OS compatibility fixes.	2/26/2027

### Impacted Products

Discontinued Product Information			Replacement Product Information		
Part Number	Sort Name	Description	Part Number	Sort Name	New Product Availability
6502269	TPMC-8X-BTP	Internal Battery Pack for TPMC-8X or TPMC-8X-GA	Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.		
6502338	TPS-6X-BTP	Replacement battery pack for TPS-6X	Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.		
6504906	TST-600-BTP	Battery Pack for TST-600 & TST-602	Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.		

### For More Information

For more information about Crestron product warranties and service agreements, go to: [www.crestron.com/warranty](http://www.crestron.com/warranty)



**For further assistance, please contact the Sales Support Service office in your region:**

**Crestron US/Canada:**

[Email: techsales@crestron.com](mailto:techsales@crestron.com)

Telephone: 888.273.7876

**Crestron Europe:**

[Email: techsaleseurope@crestron.com](mailto:techsaleseurope@crestron.com)

Telephone: +32.15509902

**Crestron Australia and New Zealand:**

[Email: ANZtechsales@crestron.com](mailto:ANZtechsales@crestron.com)

Telephone: +61 1800 555 040

**Crestron North East Asia**

[Email: neatechsales@crestron.com](mailto:neatechsales@crestron.com)

Telephone: 800-969-996

**Crestron South East Asia**

[Email: SEAsalesupport@crestron.com](mailto:SEAsalesupport@crestron.com)

Telephone: +65 6846 0215

**Crestron India**

[Email: indiatechsales@crestron.com](mailto:indiatechsales@crestron.com)

Telephone: 1800 3005 8822