

## **CRESTRON SERVICES PROVIDER**

Partner with the industry's best to deliver the best possible Crestron experience

Expertise in design, software, and deployment are vital to the success of Crestron projects. Crestron Services Providers (CSPs) are a global network of independent professionals who deliver these services. Working with a CSP helps ensure the best possible Crestron experience.



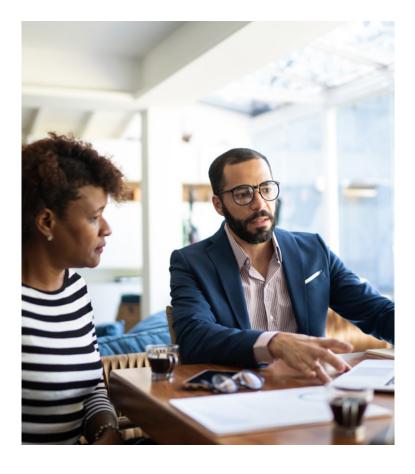
#### What are CSPs?

Created in 2001, the CSP program has more than 500 members across the globe in more than 200 companies and has evolved from an assemblage of programming professionals into a frontline force of the Crestron brand.

CSPs are professional software developers, control programmers, systems designers, engineers, and more, fully certified and authorized by Crestron to provide master-level services for your projects. CSPs must meet rigorous guidelines for membership, including continuing education, insurance, and annual renewal. They are independent from dealers and do not sell Crestron equipment. Think about an "intelligent building." CSPs build the intelligence.



Lighting



Crestron Services Providers create automation solutions that transform the way people live, work, and play. They possess the unique ability to make-day-to-day tasks easier and thereby improve efficiency and productivity. They accomplish this through the following services:

- Standardized UX and UI design
- Device control modules and Crestron drivers
- · System standards and project management
- Technology system design and verification services
- · Project documentation and engineering support
- Custom software programming for integration between:
  - IT systems and services
  - Audio-Visual solutions
  - Scheduling platforms
  - Lighting, shades/drapes, and HVAC systems
  - Energy management/utility reduction
  - Security: access control, occupancy detection, and closed-circuit TV
  - Health & Wellness systems, appliances, irrigation, real-time location services, and more

### Benefits of engaging a CSP

#### For owners

#### Specialized expertise

CSPs leverage the full potential of Crestron hardware and software tools to deliver superior user experiences.

#### Long-term consistency

Partnering with a CSP for all your projects ensures a single, consistent user experience for your community as they move from room to room, site to site.

#### System maintenance

CSPs can help you maintain your programming, configuration, and user interface files for easy future maintenance of your systems, including inventories, versions, and templates.

#### Integrated building technology

CSPs are at the forefront of the hot trend to integrate building system technologies under a unified control interface. They understand the role of Crestron technology in your efforts to control energy costs, reduce redundancy, and enable communication among various building systems.

#### For the design team

#### Unique software expertise

Software has become a critical component in modern projects and gets more complex and powerful every day. CSPs can help optimize management platforms, including XiO Cloud® and Crestron Fusion® software deployments, scheduling systems, and integration of disparate technologies to create smart buildings.

#### User experience design

Prioritizing the user experience during the design cycle can help ensure successful projects and happy clients. Partnering with a CSP to develop touch screen graphics and system functionality before the bid goes out can simplify your commissioning process and ensure systems work as intended.

#### User experience consistency

Partner with a CSP to get the right user experience project after project and keep your clients delighted.

#### For integrators

#### Easy access to great programmers

Talented programmers are hard to find, take years to become proficient, and command high salaries and recruiting fees. CSPs offer you a ready resource to accommodate the ebb and flow of customer demands and tight project timelines.

#### Cost control

Partnering with a CSP can make the programming side of your projects more profitable.

#### Increase project capacity

Even if you already have great programmers on staff, CSP partnerships allow you to take on those next big projects without worrying about the programming.

#### Expert help when you need it

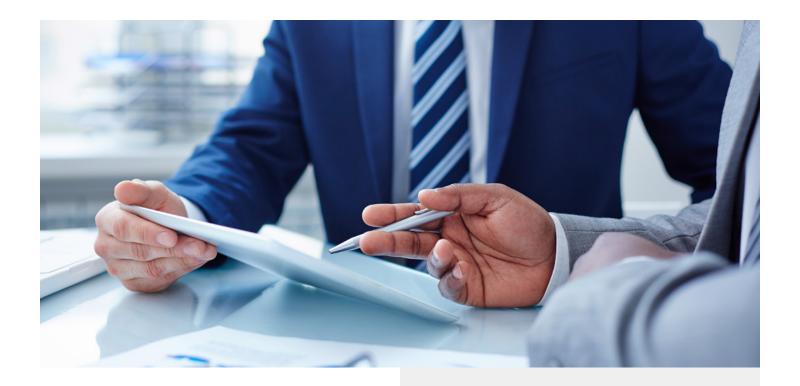
The right CSP can expand your technical capabilities on large or complex projects, such as Crestron Fusion implementation, scheduling systems integration, and integrated building technologies.

#### Another set of eyes

With advanced troubleshooting skills born of diverse experience, CSPs can provide a solid vetting system and free your senior resources for other projects.

#### For technology manufacturers

CSPs can help you quickly get a device control module (for Crestron Home® or .AV Framework™ software, e.g.) into the Crestron Marketplace or Driver Database.



# Ongoing program support from Crestron

CSPs continue to evolve their service offerings beyond programming and Crestron is there to assist them along the way with specialized support, including a dedicated hotline and staff, specialty training, and beta programs. Crestron has also created the CSP Advisory Board (CAB), a collaboration between the Crestron management team and the CSP community, to develop the methods and means to constantly improve the capabilities of CSPs and the quality of the Crestron experience.

## Find a CSP that's right for you

Your dedicated local Crestron representative will be happy to connect you with a CSP that best suits your specific needs.



Look up Your Representative

Select a market



Find a CSP

Locate a CSP with this interactive map

